

Pulsar® Infinity Feeder Warranty Policy

Registration

Register your Pulsar® Infinity Feeder (the “Equipment”) within 30 days of your purchase date and your equipment will qualify for a two (2) year warranty! Scan the QR code on the feeder, manual or feeder carton and you will be directed to the feeder registration website. You can also go to www.pulsarinfinity.com to register your equipment for this warranty. Please note you will need to provide proof of purchase with purchase date when registering your feeder.

Limited Extended Warranty

If your Pulsar® Infinity Feeder is registered within 30 days of purchase, your equipment is warranted against defects in material and workmanship for a period of 24 months after shipment by Lonza. If you do not register your Pulsar® Infinity Feeder before the registration deadline, your equipment is warranted against defects in material and workmanship for a period of 6 months after purchase. This warranty applies only to the original end-user and this warranty is not transferrable.

Pulsar® Infinity Replacement Parts

Lonza warrants any equipment replacement parts to be free of defects in material and workmanship for a period of ninety (90) days from the date of installation. This warranty is restricted to Pulsar® Infinity Feeder parts purchased on a replacement basis.

Exclusions

This warranty does not cover service, damage or failure due to accidents; fire, flood or other acts of God; abuse; misuse; abnormal or improper use; neglect; improper maintenance; alterations or modifications by anyone other than Lonza or a Lonza authorized dealer representative; repairs by anyone other than Lonza or a Lonza authorized dealer representative; or ordinary wear and tear. Use of any tablets or chemicals other than the Pulsar® Infinity Tablets with the equipment voids any warranty. Lonza makes no expressed or implied warranties other than those stated above. No Lonza representative or authorized dealer representative has authority to change or modify this warranty in any respect. Lonza shall not be responsible or liable for any indirect, special, or consequential damages or any damages with respect to loss of property or loss of revenues or profit that arise out of or in connection with the use or performance of the equipment.

Lonza

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